



LETTER OF GUARANTEE AND WARRANTY

The products supplied under the above mentioned purchase order manufactured by Rotor-Tech, Inc., Houston, Texas are **guaranteed** to circulate triethylene glycol (TEG) in conventional gas dehydrators as well as certain other specified fluids in various types of applications when the units are properly installed, operated, maintained and cooled. The TEG or other specified fluid should be kept clean by proper filtration and not be allowed to become severely degraded. Fluid pH should also be maintained at adequate levels. Temperature of the fluid should be maintained below 200 degrees F (93.3 degrees C).

Note: The pump seals and internals are designed for TEG operating temperatures up to those stated above but it should be understood that temperatures should be maintained below this level for maximum pump efficiency and life. Since there are extreme variations in field conditions, etc. and since Rotor-Tech has no control over the installation, use, care and maintenance of the Rotor-Tech product once it leaves our plant, there is **ABSOLUTELY NO GUARANTEE BY ROTOR-TECH, INC.** as to the operational life of the above listed products.

Rotor-Tech, Inc. **warrants** that should any pump or any part thereof prove to have been defective in material or workmanship at the time of shipment, such entire unit, or part, will be replaced FOB our factory without charge, for a period of 12 months after commissioning or 18 months after shipping, providing permission is first obtained from our factory, and the unit or the parts are returned, transportation charges prepaid. No allowances will be made for cost of labor, transportation, or other charges or costs involved in the replacement of parts, or an entire unit. Our warranty does not extend to any circumstantial or incidental damages (including loss of use or loss of profit) caused by failure of any glycol pump or accessories including, but not limited to, cost for removal and replacement, inspection, cost of return or warehousing, cost of engineering, procurement and construction management services.

